



2017 – 2018

ANNUAL REVIEW

National Office: PO Box 22652 Christchurch 8140
0800 74 73 72 cws@cws.org.nz



CWS
action against poverty
actalliance

CHRISTIAN WORLD SERVICE ANNUAL REVIEW

JULY 2017 – JUNE 2018



**CHAIRPERSON OF THE CWS BOARD
CLAIRE HART**

It feels like it's been a big and busy year for CWS both here in Aotearoa New Zealand and with our partners across the world.

Here at home, CWS has attained compliance with the Council for International Development Code of Conduct, appointed a new board chair and several new staff and board members and started a governance internship. We've also entered a new strategic planning cycle and have identified key priority areas that we will be pursuing as an organisation over the next three years. These are to grow downwards to attract a new generation of donors, to creatively and meaningfully tell stories of our work, to build wider engagement with the New Zealand church, to continue to develop our skilled staff and to resource, empower and support our global partners. Ultimately, we believe this new strategic plan will move us closer to our vision of a world free of poverty and injustice.

We've also been busy around the world. Our partners have been a force for change in their local communities, improving livelihoods and opportunities. They are taking action, confronting violence and demanding fairer treatment for the poorest labourers. Because of deep connections in their local communities, they are reaching people who would otherwise be left behind. Knowing how to get things done is important for families who would otherwise face destitution. Again and again our partners show us they have what it takes to make long lasting change and build resilient communities.

Some of our partners have undertaken significant reviews over the last year in response to changing circumstances. We are proud of the work they do, standing on the side of hope and making peace in our world. It is work we do together.

Thank you for working with us over the last year.



"We exercise our prophetic voice as churches and believers... to amplify the cries of our people and moana who are directly or indirectly affected by climate change and encourage the spirit of stewardship among ourselves as custodians of God's creation."

STATEMENT OF PACIFIC CONFERENCE OF CHURCHES INCLUDED IN INTERFAITH STATEMENT TO THE COP23 PLENARY, BONN, NOVEMBER 2017, PRESENTED BY FRANCES NAMOUMOU, PCC.



**NATIONAL DIRECTOR
PAULINE MCKAY**

In August, I met small farmers who proudly showed me what they had been able to do with their land with the help of CEPAD, the Council of Protestant Churches in Nicaragua. Once they barely survived, but now they had flourishing gardens from which they could feed their families. CEPAD's agricultural specialists had taught village trainers how to grow new crops and manage drought conditions. They passed these skills on and the isolated communities had developed more resilience by working together.

Most of our partners are dealing with climate change on a daily basis. It is making the challenge of taking action against poverty that much harder. Some are reporting many more restrictions and shrinking space for civil society in their countries, making it more difficult to have an impact on policy decisions that could improve outcomes for the poorest people.

The greatest challenge for CWS is to increase funding for local partners who could do so much more to end poverty.

Over the year I have noted increasing interest in the Agenda for Sustainable Development with its 17 Sustainable Development Goals. Adopted by the United Nations in 2015, this agenda commits the world to more action to address interconnected challenges like poverty, hunger, climate change and inequality. Localisation is one new priority in global aid – an approach that fits with the way we work. Deeply part of their communities, our local partners are contributing to these goals and can effect change in some of the hardest to reach places.

With this report, CWS completes its three-year Strategic Plan. In our next plan, we will address our biggest challenge to increase funding for our partners and expand support for their work.

The commitment of our donors, partner churches, volunteers and local partners is crucial to our work together to end poverty and seek justice. Thank you.

Case Study: Building Back Better in Tonga

Ama Takiloa groups are at the heart of their communities. Village based, the network of more than 300 local women's groups are caretakers of cultural crafts and traditional food. With CWS support, they have built rainwater harvesting systems, promoted improved food security, and increased family livelihoods. Members gather regularly to learn new skills, work on community gardens and cultural activities, and support their communities.

Recognising Tonga's vulnerability to natural disasters, Ama Takiloa has invested in a series of training events to give women the confidence and knowledge they will inevitably need. This training proved invaluable when the islands of Tongatapu and 'Eua were badly damaged in February's Cyclone Gita. Many homes were damaged or destroyed as were 70-80% of fruit trees and 40-50% of root crops.

Used to working together, the local groups first focused on the clean-up and supporting their families and neighbours. Government and other non-governmental organisations distributed supplies and other assistance. A few months later when Ama Takiloa began a more systematic survey of households on both islands, they found many of the residents of Nuku'alofa's suburbs had received little assistance. Experts in gardening and rainwater harvesting, they are repairing systems for more than 160 families and installing ten community water tanks. They are distributing seeds, plants and other help to at least 400 families for their home gardens and ten community gardens. The group will contribute to improved livelihoods for 140 households through a livestock programme involving pigs, chickens or ducks.

Acknowledgements

CWS acknowledges with thanks those who have supported and contributed to our work over the past year. We would particularly like to thank Rev Dr Mary Caygill for preparing the worship resources for the Christmas Appeal and those who help with translations. We are grateful for the ongoing cooperation from the Anglican Mission Board, Global Missions of the Presbyterian Church, Methodist Women's Fellowship, Mission and Ecumenical of the Methodist Church, Presbyterian Women Aotearoa, Quaker Peace and Service and World Day of Prayer.

Special thanks to Luxons Advertising, Marcus Thomas Design, Meta Digital and Spectrum Print.

Our loyal volunteers, Board and Advisory group members, and many advocates and supporters throughout the country, enable us to take action against poverty. Thank you.

HIGHLIGHTS



Methodist and Presbyterian Women raised \$29,888 for CEPAD's psychosocial programme with young people in rural Nicaragua.



Supporters donated over \$100,000 for recovery efforts in Tonga after Cyclone Gita. CWS received \$164,000 from the New Zealand Government aid programme.



World Day of Prayer contributed \$20,000 for Developers to assist families to improve incomes and prepare for disaster after Typhoon Haiyan in the Philippines.



CWS visited partners in India, Nicaragua, and Tonga.



46% of Operation Refugee participants were under 20 years old.



Donors gave \$374,901 to the 2017 Christmas Appeal.

CHRISTIAN WORLD SERVICE STRATEGIC REPORT

JULY 2017 – JUNE 2018

CWS has a global vision of a world free from poverty and injustice. This report covers the third and final year of the current strategic plan.

1. Partners: Our engagement with worldwide partners fulfils our vision

CWS supported 29 partners working with poor and vulnerable communities for long term change and providing humanitarian assistance in 22 countries.

In August, Pauline McKay visited CEPAD in Nicaragua and met with one of the rural communities where it works. She met with the General Secretary of the World Council of Churches, Rev Dr Olav Fyske Tveit when he visited Wellington in August. In April, Pacific Conference of Churches' General Secretary, Rev François Pihaatae met with staff in Christchurch. He reported on plans for the General Assembly, advocacy on climate change and the self-determination of Pacific nations as well as their workshops on gender justice.

International Programmes member and consultant Rob Wayne met with SAND, EKTA, and WDRC in South India. The groups said delayed local government elections, the lack of gender justice and increased religious violence were continuing to affect their work. EKTA in particular is working on the Sustainable Development Goals. Despite India's improved economic status, the livelihoods of the poorest people they work with are increasingly under threat. In June, International Programmes Coordinator Trish Murray spent time with Ama Takiloa in Tonga working through the implementation of the New Zealand contract for post-Gita recovery.

2. Maintaining the Organisation: Sufficient capacity, skilled capability, good practice and integrity depicts our organisation

CWS is grateful for the service of Alison Maccoll who stepped down as Board Chair at the AGM. Claire Hart took over as chairperson. The Board appointed new members, Ian Lothian from the Staffing Committee, and Tara Tautari as Methodist representative. CWS

welcomed Steve Hamlin as International Programmes Officer, the first new appointment since staffing levels were frozen in 2013.

CWS is now a signatory to the CID Code of Conduct and an observer at the National Dialogue on Christian Unity.

3. Income and Finance: Resource and support programmes that realise our vision of a world free of poverty and injustice

CWS is grateful for individuals and churches who contributed to our fundraising efforts throughout the year. The 2017 Christmas Appeal Make Hope My Story, seasonal appeals, regular giving, Gifted, and Operation Refugee sustain all of our work. Through the year donors responded to the needs of people affected by emergencies. Donors supported appeals after earthquakes in Iraq and Papua New Guinea, conflict on Gaza's northern border during the March of Return, Cyclone Gita in Tonga, floods in Bangladesh and for Rohingya refugees. We acknowledge donations for long running programmes assisting Syrian and Palestinian refugees and displaced people in South Sudan. The thoughtfulness of people who included CWS in their wills was particularly important this year.

CWS was grateful for a matching \$144,000 grant from the New Zealand government aid programme so the Maridi Service Agency could assist displaced people arriving in Maridi and ACT Alliance for people in Unity State affected by famine in South Sudan. In addition CWS received \$164,000 for Ama Takiloa's recovery work in Tonga after Tropical Cyclone Gita.

CWS received significant contributions from the Christchurch Anglican Diocese, David Ellison Trust, Ecoworkshop Ltd, Quaker Peace and Service, the Quaker Yearly Meeting, Snowden Watts Trust, Williams Walters Trust, the Special Project of the Methodist Women's Fellowship and Presbyterian Women of Aotearoa, the World Day of Prayer and the Methodist Connexion.



4. Advocacy and Education: Advocacy and education for justice and peace sustain our purpose

CWS was an active participant in the climate change campaign for a Zero Carbon Bill coordinated by the Council for International Development, and encouraged deeper action on climate change. The new government made this legislation a priority. CWS welcomed the appointment of Rt Hon Winston Peters as Minister of Foreign Affairs and the resulting increase in the aid vote. New Zealand is on track to have an aid programme that prioritises poverty eradication, the Pacific, and our global responsibilities.

CWS continues to participate in the campaign for self-determination for West Papua and welcomed discussions with the Pacific Conference of Churches over this concern. Growing tensions in Palestine and conflict in Nicaragua have resulted in letters to the government.

The National Director and staff continued to advocate for greater support for the UN Sustainable Development Goals with MPs and for Official Development Assistance (ODA) spending with government officials.

5. Telling our stories: By sharing our stories and our mission we inspire and engage New Zealanders

CWS has sought opportunities to speak to parishes, youth gatherings, church courts, women's groups and others about the work they fund. The National Director attended the Anglican General Synod in May. Much of the content focused on the 2017 Christmas Appeal, the Special Project of Methodist and Presbyterian Women, Operation Refugee and the Sustainable Development Goals.

Church publications provided CWS regular opportunities to share stories with the wider church. Denominational websites and social media helped extend the reach of our own platforms.

CWS prepared worship and other resources for Peace Sunday, the Christmas Appeal and Refugee Sunday to encourage theological reflection on its work. CWS Update is now distributed every two months, and in order to be more accountable to donors staff have prepared special reports on emergency appeals.

Bequests

Our grateful thanks for bequests left by: Dorothy E Bates, Annie M Carson Charitable Trust, Philip A Clifford, A Denniston, Elizabeth M Elliotte, John W Edginton, Lesley E Horrell, Jocelyn A Hughes, Joan Robb, Maureen E Smith, Barbara R Wakelin. Frank Cody has donated a Living Legacy, an opportunity to contribute to CWS's Capital Fund to sustain its work for the years ahead. A special thanks to those who made donations in memory of those who died.



COMMUNITY DEVELOPMENT AND HUMANITARIAN PARTNERSHIPS WORLDWIDE

JULY 2017 – JUNE 2018

Africa

In South Sudan the *Maridi Service Agency* assisted mothers and children who had fled violence for the safety of Maridi, a consequence of South Sudan's war. They trained the women and offered capital to set up small businesses like food stalls or tea stands or establish small gardens. MSA ran the Bimongo and Geroze Nursery Schools, and Maridi High School and a vocational training programme. MSA is a strong advocate for girls' education and offers scholarships to high school students. CWS sent funding to repair the transmitter for its community radio station MaridiFM. MSA runs the only HIV and AIDS clinic. ACT Alliance South Sudan distributed food, cash vouchers and other relief items in Unity State in response to famine.

In Uganda the *Centre for Community Solidarity* works closely with 25 local associations of caregivers for HIV and AIDS orphans in Isingiro District. 90 new rainwater tanks were constructed under their supervision with CWS funding and a further 10 by the local council. With volunteer help, CCS offers training in conservation farming, HIV and AIDS awareness, and improved hygiene and sanitation practices as well as other support to the groups.

This year CWS began funding *One Day Health* a new initiative to provide high quality nurse-led comprehensive health clinics in rural areas. The programme in northern Uganda is supported by a local Ugandan doctor.

Regional Total \$302,805

Asia

In Bangladesh The *National Garment Workers Federation* provided emergency relief to Bangladeshis affected by major flooding and to Rohingya refugees when it made a solidarity visit to them. CWS supported ACT Alliance Bangladesh to distribute food, water, shelter materials, sanitation, medical care and psychosocial care to Rohingya refugees.

In South India the *Social Action for New Development*

supported the Scavengers' (sanitation workers) in their demands for better conditions and fair wages. Thanks to the advocacy of the Scavengers Association scavengers in four districts received better pay, proper equipment and medical care.

Neythal/LAW Trust (Legal Aid to Women) has undertaken a major review. The sharp decline in opportunities for fisherfolk has necessitated a stronger focus on rights and income earning opportunities for girls and women in coastal communities. They have continued their legal challenge to a new thermal power plant at Cuddalore. Membership in the *Women Development Resource Centre* for Dalit and Tribal women and children has grown to 26,646. Through its programmes in agriculture and other income generating businesses and saving schemes, women improved family incomes. Through its campaigns, women are learning to stand together to demand respect for their safety and rights. A major focus of the *Human Rights Foundation's* efforts to increase local democracy was the organisation of a national consultation in New Delhi in November. Local government elections continued to be postponed. EKTA extended its strong advocacy on women and development through its training programme including with high school and college students. With local government support they have opened an office for children, aimed to prevent trafficking, and are part of the annual One Billion Rising campaign to stop violence against women. The Sustainable Development Goals are a focus for some of their campaign work for gender justice. CWS made a small grant to SNEHA to contribute funding for the World Forum of Fisher People hosted in New Delhi in November.

In Nepal ACT Alliance Nepal continued to help earthquake affected families rebuild livelihoods.

In the Philippines *Developers Foundation* successfully completed its second year to assist farmers and fisherpeople after Typhoon Haiyan. 44 farmers are



earning income by adding value to banana crops. 42 farmers are selling produce at the community market and 8,060 new trees have been planted. 109,102 trees and root crops have now been planted, earning NZ\$15,790 in income. Developers has held disaster preparedness training and climate change education events as well as worked with communities on economic development.

In Sri Lanka *Devasarana* is clearing a further 12 hectares of land covered in thorny bushes planted for goat feed during the war so farmers can grow rice paddy. The *Movement for Land and Agricultural Reform (Monlar)* worked with farmers to promote regenerative agriculture methods and policies and with other groups to promote people-centred policies. Inflation is high and some parts of the country have been affected by drought and others with flooding. *The Women's Centre* worked with women workers for improved pay and conditions at work and better treatment for Tamil workers in boarding houses. The daycare centre, newspaper, library and campaigns supported the education and rights of women workers.

Regional Total \$471,848

Latin America

In Haiti *Institut Culturel Karl Lévêque (ICKL)* supported 4 rural schools run by the local community. CWS helped fund education advisers to support untrained teachers, provided books, uniforms, equipment, and subsidised teacher salaries. Funds also contributed to a small livestock programme to help families recovering from Hurricane Matthew in October 2016. ICKL supports local community development through its training programme and activities.

In Nicaragua *Consejo de Iglesias Evangélicas Pro-Alianza Denominacional (CEPAD)* continued its training programme in 40 communities. Local authorities agreed to 26 proposals for road repair, potable water

and healthcare made by some of the local development committees set up under the scheme. 160 small farmers doubled the impact of CEPAD's agricultural courses by training another farmer each on crop and soil management using agricultural methods. They built 112 microdams enabling year round production. A nursery was built in each of the 40 communities, providing 14,000 plants (root crops, tubers and fruit, trees). 200 women farmers learnt to grow new crops and a further 140 women learned crafts and skills for income generation. 124 young people were trained and supported to run community based psychosocial care groups for their peers.

Regional Total \$34,800

Middle East

In Palestine/Lebanon/Jordan *Department of Service to Palestinian Refugees* provided support to Palestinian and Syrian refugees. It reached over 90,000 people with its health and medical services, one third were expectant mothers. In Gaza more than 250 students trained in carpentry, metal work, electrical work, heating and air conditioning, secretarial skills and advanced dressmaking. 120 farmers benefited from herb production on their land close to an Israeli army training site. Over 9,000 traumatised children and adults received psychosocial support. 962 Syrian students successfully sat Lebanese exams thanks to a tutorial programme run by DSPR. Donations to the Gaza appeal launched in response to attacks on the Great March of Return assisted DSPR's three medical clinics deal with increased demand for psychosocial care as well as patients discharged from overflowing hospitals.

A close-up photograph of a young boy with dark hair, wearing an orange t-shirt over a light green long-sleeved shirt. He is looking down and eating from a white bowl with a blue rim. The background is slightly blurred, showing other people in similar orange shirts.

COMMUNITY DEVELOPMENT AND HUMANITARIAN PARTNERSHIPS WORLDWIDE

JULY 2017 – JUNE 2018

In Jordan *DSPR* completed the final year of a NZ government contract for health education and vocational training for Palestinian and Syrian refugees matched by CWS donors. 13 free medical clinics and 52 vocational workshops were held.

In Iraq *Community World Service Asia* responded with emergency assistance after a magnitude 7.3 earthquake on the border with Iran.

Regional Total \$137,258

Pacific

In the region climate change continues as a major focus for the *Pacific Conference of Churches* as they work with communities already facing flooding, undertake research on relocation for *Breaking Waves*, and for action to keep global temperature rise under 1.5 degrees at every level. Staff member Frances Namoumou read the interfaith statement to the plenary of COP 23 climate change negotiations at November's meeting in Bonn, Germany. PCC continued to support self-determination for Guam, Maohi Nui (Tahiti), Kanaky (New Caledonia) and West Papua, including at the Pacific Forum, directly with governments, and in the United Nations. The leadership

encourages Pacific churches to show their solidarity on the first Sunday in December, the closest to December 1 marking West Papuan independence. Actions continue in an effort to stop violence against women and children.

In PNG CWS contributed to the distribution of shelter kits by the *United Church in Papua New Guinea* in Southern Highlands after February's earthquake.

In Tonga the *Tonga Community Development Trust Ama Takiloa* programme provided training and other events for women in 300 local groups. After Cyclone Gita, the women undertook a house by house needs assessment on Tongatapu and 'Eua islands. They began work to repair damaged rainwater systems, reestablish community and home gardens, and establish livestock home programmes.

In Fiji *SEEP* developed a new plan for community based Disaster Risk Reduction focusing on strengthening the participation of youth and women by supporting groups in six communities.

Regional Total \$329,851



International

As a member of the *ACT Alliance* CWS contributed core funding for its global work and supported the *ACT Alliance Rapid Response Fund*. As an associate member of the *Core Humanitarian Standard* CWS promoted better outcomes for beneficiaries in humanitarian response.

Total \$3,554

Appraisal, Monitoring and Evaluation

In India CWS visited EKTA, SAND (Social Action for New Development) and the Women Development Resource Centre and in Tonga, the Community Development Trust Ama Takiloa. Staff attended meetings with the Ministry of Foreign Affairs and Trade and the NGO Disaster Relief Fund of which it is a member. Reports on these visits and other evaluations were considered by the International Programmes Working Group on behalf of the CWS Board.

Total \$3,860

Total Programme Funding \$1,286,251

"The Department of Service to Palestinian Refugees remains optimistic that we cannot succumb to hopelessness nor let our spirits down as the challenges facing all of us in our societies and region require strength and courage. Often we learn from the refugees, the displaced and the marginalized how to overcome. Indeed learning from them puts a special responsibility on our shoulders: not to let them down and to keep going in spite of the difficulties and obstacles."

"Funds are becoming scarcer as competition for funds makes it harder for partners and donors to decide between funding emergency relief, ongoing programs or to focus on development."
DSPR ANNUAL REPORT

CHRISTIAN WORLD SERVICE

SUMMARY STATEMENT OF FINANCIAL PERFORMANCE

JULY 2017 – JUNE 2018

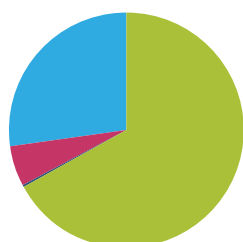
INCOME

Christmas Appeal	\$ 374,901
Regular Appeals	\$ 162,118
General Donations	\$ 230,193
Designated Donations - Development (including Gifted, Operation Refugee)	\$ 244,094
Bequests	\$ 540,924
Designated Donations - Emergency	\$ 249,790
Grants (Church and Trust)	\$ 54,143
Government Funds	\$ 242,200
Interest	\$ 52,874
Total Income	\$ 2,151,237

EXPENDITURE

International Programmes Funding	\$ 1,221,555
Other (including AME)	\$ 14,503
Education and Relationships	\$ 5,576
Promotions	\$ 104,542
Coordination (including all staffing costs and depreciation)	\$ 486,428
Total Expenditure	\$ 1,832,604
Excess of Income over Expenditure	\$ 318,633

HOW WE USED OUR INCOME 2017-18



- International Programmes 67%
- Education and Relationships 0.3%
- Promotion - Telling Our Stories 5.7%
- Coordination (all staff costs) 27%

This summary is taken from the audited accounts. The audited accounts and annual review will be available after they have been accepted by the Annual General Meeting.

CHRISTIAN WORLD SERVICE AT WORK

JULY 2017 – JUNE 2018



Christian World Service is the development, justice and aid organisation of churches in Aotearoa New Zealand. The primary objects for which the Trust is established are:-

- (a) to support groups around the world who are working to overcome poverty and injustice in their own communities;
- (b) to respond effectively and efficiently to emergency situations around the world;
- (c) to encourage people in Aotearoa New Zealand to understand the causes of poverty and injustice and participate in action to overcome them;
- (d) to encourage theological reflection on the work of Christian World Service and to foster spiritualities which sustain people in their struggle;
- (e) to carry on any other charitable object which the Christian World Service Board considers would directly or indirectly advance the charitable objects of the Trust.

Working with partner churches

- › Anglican Church in Aotearoa, New Zealand and Polynesia
- › Methodist Church of New Zealand
- › Presbyterian Church of Aotearoa New Zealand
- › Religious Society of Friends (Quakers)
- › Christian Churches New Zealand

actalliance

CWS is a member of the ACT Alliance (Action by Churches Together), a coalition of 150 churches and faith-based organisations that work together in humanitarian assistance, advocacy and development in over 125 countries. Help is provided regardless of religion, politics, gender, sexual orientation, race or nationality and to the highest international codes and standards. CWS works within ACT Alliance policies.

CHS Alliance

CWS is an associate member of the CHS.

Our Values

- › We believe the provision and enjoyment of the basic necessities for living a decent, just and humane life is God's will for all humankind
- › Our task is to work with our partners to change those structures and systems which imprison human beings in poverty and injustice
- › We are committed to giving special attention and support to the struggles of children and young people
- › We believe it is critical to listen carefully to our partners before undertaking any action or programme and to learn from the networks that we are involved in. This is a continuing process of working together to change our world
- › In times of natural and human created disasters, CWS provides a way for New Zealanders to respond with compassion and appropriate action
- › We believe that transformative change cannot occur unless we are prepared to stand alongside our partners and speak out on the issues and concerns that affect their lives
- › We support people of all ethnicities, religious beliefs, gender and race



CWS is a member of the Council for International Development and a signatory to the CID Code of Conduct. The Code requires members to meet high standards of corporate governance, public accountability, and financial management.



CWS is an accredited Living Wage Employer.

Christian World Service wants all people to have food, water, dignity, justice and lives free of violence. We are committed to tackling the causes of poverty as well as its effects. We take on global issues like climate change, violence against women and poverty. We work with committed local partners in 22 countries to strengthen communities, cope with challenges like climate change, conflict and the loss of livelihoods. They are supporting people to set up businesses, practise eco-agriculture and influence the decisions that affect their lives. When disaster strikes, they know who needs help first and how to make it happen. People can rely on our partners for the long term support money can't buy.

Photography by: ACT Alliance/Paul Jeffrey, WCC/
Sean Hawkey, CEPAD, Developers and Trish Murray

CWS welcomes feedback on its operations. If you have specific questions or feedback about our work, please contact the National Director at cws@cws.org.nz. Complaints may be addressed to "The Complaints Focal Person" and mailed care of CWS or emailed to: complaints@cws.org.nz. If you are not satisfied with our response, contact code@cid.org.nz or find more details about how to make a complaint at www.cid.org.nz/about-2/code-of-conduct/.

National Office:

PO Box 22652, Christchurch 8140 | 0800 74 73 72 | cws@cws.org.nz | www.cws.org.nz

