



2018 – 2019

ANNUAL REVIEW

National Office: PO Box 22652 Christchurch 8140
0800 74 73 72 cws@cws.org.nz



CWS
action against poverty
actalliance

CHRISTIAN WORLD SERVICE ANNUAL REVIEW

JULY 2018 – JUNE 2019



**ACTING CHAIRPERSON
OF THE CWS BOARD
IAN LOTHIAN**

Every day our highly skilled partners are on the frontlines of change in their communities. They are addressing the causes of poverty, confronting violence and injustice and putting in place effective strategies to make change happen. Whether it is climate change, violence against women or hunger and impoverishment, they stand with the people affected and see a way through. We are understandably proud of their dedication and hard work in our efforts to leave no one behind.

The last year has been a period of transition as CWS began a new strategic plan. We are investing funds and time into key priority areas to build on the strengths of the organisation, making sure it can meet coming challenges. We have put in place strategies to grow a new generation of donors, tell our stories in an engaging way, build wider engagement with New Zealand churches and New Zealanders, strengthen our staff, and resource our global partners freeing our world from poverty and injustice.

The CWS Board is very aware of the increased demands for accountability and transparency in response to some very serious challenges in the sector. Responsible as we are to partner churches, supporters and partners, we have reviewed the governance of the organisation and put in place the safeguards we need to ensure we meet these new demands.

We are grateful for the support of donors, volunteers and churches that make the work of Christian World Service possible. Together we are a lifeline to communities in vulnerable situations.



“There seems to be a very small light of Hope for the people of South Sudan. However, it takes leadership to ensure the light rays of Hope for peace becomes bigger for the citizens. I therefore ask our leaders to demonstrate just that leadership at this critical moment.”

**WADALLA PETER,
DIRECTOR MSA**



**NATIONAL DIRECTOR
PAULINE MCKAY**

In many ways the 2018 Christmas Appeal sums up the work of CWS – Be the Lifeline. Every time you make a donation, say a prayer or speak out against something that is unfair, you are part of the lifeline. We work hard to connect you, our generous supporters, with our dedicated local partners in ways that are respectful of all people and make sure “no one is left behind”.

In its 2015 Agenda for Sustainable Development, the United Nations picked up the challenge through its 17 Sustainable Development Goals. Here in Aotearoa New Zealand I have found considerable interest in these interconnected goals as a way to address the causes of poverty and injustice in our world. Our partners inspire us with their commitment and energy to make this change happen.

High levels of inequality and exposure to the effects of climate change continue to have a disproportionate impact on poor people. Economic and political factors as well as violence fuel migration and conflict. We know our partners could have a greater impact with more funding.

In November I attended the ACT Alliance Assembly in Uppsala, Sweden where members adopted a new way of working and a seven-year strategic plan. Together we will focus on climate justice, gender justice, peace and human security, migration and displacement, and emergency preparedness and humanitarian response. As part of the Alliance, CWS is taking on these global challenges.

In our own strategic plan, we have begun work with Black Advertising to expand our fundraising efforts to better resource our partners for the work they do. Together we are working to make everyday life better for people who may not have enough water or food, live with violence and insecurity, and want a say in the decisions that affect them.

Thank you for joining us in this work.

Case Study: New Businesses for Displaced Women in South Sudan

The township of Maridi lies at a major intersection on the main road heading west from South Sudan's capital Juba.

In 2000 students returning from studying in Uganda set up the Maridi Service Agency in what was then southern Sudan. Their priority was to give local children the chance of education at a time when there were only a handful of schools. The work quickly expanded as they took on the task of reintegrating former child soldiers and other victims of the war with the government of Sudan. Displaced people received training and materials to plant crops, earn income and recover from the war.

At independence in 2005, South Sudan was looking forward to a peace dividend. Progress was slow but once civil war erupted at the end of 2013, large numbers of displaced South Sudanese came to Maridi. Many have witnessed attacks on family members and seen their homes and livelihoods destroyed. Along with its education work, the HIV testing clinic, radio station MaridiFM, and support to new arrivals, which CWS already funded, MSA set up a training programme for mothers with children. Donations to the South Sudan Appeal matched by the New Zealand Government paid for two small business courses for 185 women, many of whom had little if any schooling. 45 of the women received start-up capital, enabling them to establish new or expand existing businesses selling food in small quantities or tea stalls. A further 185 women learned how to grow vegetables in two training sessions. With encouragement and support, many of the women are now able to send their children to school and meet medical costs.

Last September, South Sudan's president and his former vice-president signed a revitalised power-sharing agreement. One year on, the fragile peace is holding, although many of the commitments made have yet to be implemented.

Acknowledgements

CWS acknowledges with thanks those who have supported and contributed to our work over the past year. We would particularly like to thank Rev Dr Susan Jones, Rev Claire Lind and the people of Tawa Union Parish for preparing the worship resources for the Christmas Appeal and those who help with translations. We are grateful for the ongoing cooperation from the Anglican Mission Board, Global Mission of the Presbyterian Church, Methodist Women's Fellowship, Mission and Ecumenical of the Methodist Church, Presbyterian Women Aotearoa, Quaker Peace and Service and World Day of Prayer Aotearoa New Zealand.

Special thanks to Luxon Advertising, Marcus Thomas Design, Meta Digital and SpectrumPrint.

Our loyal volunteers, Board and Advisory group members, and many advocates and supporters throughout the country, enable us to take action against poverty. Thank you.

HIGHLIGHTS



Donors gave \$18,900 for relief efforts in Malawi, Mozambique and Zimbabwe after Cyclone Idai caused considerable damage.



Supporters donated \$55,700 for relief efforts in Central Sulawesi Indonesia after the earthquake and tsunami. We were grateful for a matching grant from the NZ Government.



World Day of Prayer Aotearoa New Zealand contributed \$12,000 to CEPAD's work with rural communities in Nicaragua.



CWS visited partners in Cambodia (pictured Steve Hamlin with Church World Service staff), Fiji, the Middle East and Tonga as well as attending the ACT Alliance Assembly in Uppsala, Sweden.



Methodist and Presbyterian Women raised \$20,095 for the Special Project: Let the Children Live in Uganda.



Donors gave \$349,719 to the 2018 Christmas Appeal, Be the Lifeline.

CHRISTIAN WORLD SERVICE STRATEGIC REPORT

JULY 2018 – JUNE 2019

CWS has begun working on a new three year strategic plan, partnering with global communities to transform lives.

1. Grow downwards: Attract a younger support base

In seven decades of work, CWS has developed a distinctive approach to development which works through strong local partnerships to strengthen communities, improve livelihoods and ensure everyone has a say in their shared future. It is an approach that is shaped by our belief in the God of Life and the dignity of all people. Over the past year, staff members spoke at the Justice Conference, attended other youth focused events, and continued to explore avenues for cooperation with church schools in particular. Through a new programme initiated by the Board, CWS trained two younger mentees in governance. Their contribution to discussions and promotion has been significant.

One of the challenges CWS is confronting head on is the need to increase income and support. CWS is now working with Black Advertising to reach new supporters with better marketing strategies. Operation Refugee had a disappointing year mainly because of stiff competition and a change in staffing. Interest in the new 'Walk the Talk' challenge is positive for the year ahead. In this first year of the new strategic plan, CWS has put in place plans to reach new audiences and increase income.

2. Tell Stories: Communicate creatively and deeply about CWS's work

CWS has used the four seasonal appeals to communicate directly with supporters about the work our partners do as well as ask for donations. Through regular articles in church magazines and newspapers, CWS is able to share stories with a wider audience. This year CWS prepared a special report for monthly givers in addition to the reports prepared for those donors who regularly give for specific partners or appeals. CWS Update and emails have kept people informed of new appeals and resources as well as reports from partners. CWS launched a new website covering its work.

Staff have spoken in local parishes and wider groups. Key areas of focus for this important activity were climate justice, the SDGs, emergency response and disaster preparedness, and the plight of refugees. CWS is grateful to our partners for sharing stories and images from the people with whom they work.

CWS continues to participate in the campaign for self-determination for West Papua. We provided funding for the visits of human rights campaigner and filmmaker Wensilaus Fatubun and for scholar and human rights defender Rosa Biwangko Moiwend.

3. Build Beyond: Widening engagement with NZ churches and other Christians

CWS is directly accountable to our four partner churches and the Quakers for the work we do together. In the last year, the organisation reported to the Presbyterian Assembly and Methodist Conference using the Sustainable Development Goals as a prime focus. Groups with whom CWS spoke were keen to learn about the SDGs and how their donations to CWS contributed to their achievement. CWS continues to value the interest and support from Methodist Women's Fellowship and Presbyterian Women Aotearoa. Many local groups spend time learning deeply about the partner featured in the Special Project for which they fundraise. During this year they raised funds for a new initiative of the Social Empowerment Education Programme (SEEP) in Fiji.

CWS prepared material for worship and reflection for Refugee Sunday and Peace Sunday, designated in the church calendar. Refugee Sunday focused on the critical work done by the Department of Service to Palestinian Refugees for refugee communities in the Middle East, tying in with Operation Refugee.

On Peace Sunday, CWS encouraged churches to pray and support the churches of South Sudan in their work for peace.



At 24 Bothayana sat her final exams in Damascus, Syria. A refugee in Lebanon, she was delighted to discover she could continue her studies after missing years of schooling. DSPR Lebanon organised safe passage and accommodation for 240 Syrian students to sit their Brevet and Baccalaureate exams.

4. Think Ahead: Developing skilled staff with succession plans in place

It has been another busy year for staff. Time has been given to formalising the policies and procedures necessary to build a strong organisation. It is expected that extra support from Black Advertising will increase income for the work we do. Communications staff had social media training. CWS is grateful for David Lawson's work as Relationships Coordinator. Eric Park was appointed to this position in June.

5. Partner Well: Resource, empower and support worldwide partners

CWS made development grants to partners and provided humanitarian assistance in 22 countries and the Occupied Palestinian Territories.

For many of our partners this has been a challenging year as vulnerable communities felt increased pressure from falling incomes, the effects of climate change and growing levels of violence and discrimination. The International Programmes Working Group welcomed three new members to share its responsibilities for managing our development relationships. Staff began a formal and systematic process to review each partner's financial management.

During the course of the year, Trish Murray, International Programmes Coordinator attended the roundtable of the Department of Service to Palestinian Refugees and visited their programmes in Jordan, Lebanon and the West Bank. She and the National Director attended the ACT Alliance Assembly in Uppsala. The global meeting adopted a new way of working and a new strategic plan. Over the next seven years, the Alliance will focus on climate justice, gender justice, peace and human security, migration and displacement, and emergency preparedness and humanitarian response. International Programmes Officer Steve Hamlin visited the Pacific Conference of Churches and the Social Empowerment Education Programme in Fiji, and Church World Service Cambodia.

CWS was able to assist local partners provide humanitarian assistance after Typhoon Mangkhut in northern Philippines, earthquake and tsunami in Central Sulawesi in Indonesia, Cyclone Gaja in South India in November, and Cyclones Idai and Kenneth in Malawi, Mozambique and Zimbabwe in March as well as our ongoing support for the displaced people of South Sudan, Rohingya and Syrian refugees. Local ACT Alliance partners who are deeply involved in their communities and know who is in most need of relief did much of this work. CWS received matching funding from the New Zealand Government for relief assistance in Central Sulawesi.

Bequests

Our grateful thanks for bequests left by: Elizabeth A M Viggers, Annie Margaret Carson Charitable Trust, Pat A Hulks, Denzil J Brown, Violet Matilda Borne, Stuart B Gibson, A Denniston, Donald Malcolm, and Philip Alan Clifford. A special thanks to those who made donations in memory of those who died.



COMMUNITY DEVELOPMENT AND HUMANITARIAN PARTNERSHIPS WORLDWIDE

JULY 2018 – JUNE 2019

Africa

In South Sudan the *Maridi Service Agency* promoted education and protection for girls and young women as part of its strategy to lower the rate of teenage pregnancy which at 300 in every 1,000 is the worst in the world. MSA worked with the police protection unit and started legal cases on behalf of some who had been raped or sexually abused. They offer four year high school scholarships for young women as well as run the Bimongo and Geroze Nursery Schools, a vocational training programme and Maridi High School. MSA trained displaced mothers to run small businesses and grow vegetables, and ran MaridiFM radio, and the only HIV and AIDS clinic. ACT Alliance South Sudan distributed cash vouchers and other relief items to restore livelihoods in Unity State in response to famine.

In Uganda the *Centre for Community Solidarity* constructed 72 rainwater tanks with CWS funds and a further 10 were funded by local government through its 25 local associations.

OneDay Health provided high quality nurse-led comprehensive health clinics in rural areas.

Regional Total \$168 864

Asia

In Bangladesh CWS supported *ACT Alliance Bangladesh* to provide food, clean water, dignity kits and shelter to Rohingya refugees.

In South India partners responded after Cyclone Gaja hit Tamil Nadu in November. EKTA has taken the lead in a local advocacy group on SDG 5: gender equality. They ran many training programmes including one for 125 women on accessing legal rights. EKTA supported five children's clubs, which campaigned to make their communities plastic, smoke and violence free. A new programme combining netball and life skills training is proving successful for young people.

Because local government elections were postponed, Human Rights Foundation switched its training

programme for women to the Grama Sabha (village council) and campaigned for a return to local democracy as well as the empowerment of women. *LAW Trust (Legal Aid to Women)* or *Neythal* supported women fisherworkers to challenge the construction of a Power plant in Cuddalore district in court. It is training locals to monitor their coastline collecting data for the legal challenges necessary to defend the coast and giving fisherwomen training to protect their rights and find new livelihoods.

Social Action for New Development was recognised as the best NGO in the Sivagangai District for its work with scavengers or waste collectors to achieve safer and fairer working conditions. They continue to promote the safety of Dalits from violence and their rights to be treated fairly in all areas. Among their many programmes, they trained 467 people to be Barefoot Legal Activists in their communities.

The Women Development Resource Centre has mobilised Dalit and Tribal women to support each other to achieve greater respect for human rights and improve livelihoods. The alliance between different groups was strengthened through this work. With 26,965 members, the women have joined together to confront hostile men and landlords and win respect for their leadership. They have learnt the value of saving through their Labourers Bank and reduced the exploitation by moneylenders. Greater economic independence has increased their sense of wellbeing and there has been a decrease in domestic violence.

In Indonesia *ACT Alliance Indonesia* provided emergency relief, clean water and medical assistance after the September earthquake and tsunami. At the end of June 6,984 people were being supplied with at least 15 litres of clean water a day by truck while waiting for new boreholes and water systems to be built. 25 latrines for four people were constructed in 2 public camps, 1,454 water and sanitation kits were distributed as well as 4,373 collapsible jerry cans and 1,202 shelter kits.



“I am very happy to be a cleaning worker. We are very poor. We work even harder to have one meal a day. Thank God and thanks to CWS who came via SAND to our district.” Mr Gomati received the back pay he was entitled to thanks to SAND’s advocacy.

In the Philippines *Developers Foundation* successfully completed its second year assisting farmers and fisherpeople after Typhoon Haiyan. 44 farmers are earning income by adding value to banana crops. 42 farmers are selling produce at the community market and 8,060 new trees have been planted. 109,102 trees and root crops have now been planted, earning NZ\$15,790 in income. Developers held disaster preparedness training and climate change education as well as worked with communities on economic development.

In Sri Lanka *Devasarana* reported a difficult year as tensions between religious and ethnic communities have grown as well as in the political sphere. It continues to promote greater understanding within the country, environmental protection and more ecological farming methods. In Mannar District once controlled by the LTTE, they have assisted 54 families to clear land and replant with rice. Support for the People’s Forums promoted by *Movement for Land and Agricultural Reform (Monlar)* has strengthened leading to more support for eco-agriculture practices for small farmers and in government policy. Small farmers have benefited from agricultural research through seminars organised by Monlar. Monlar played a key role in the 1,000 Movement which successfully campaigned to increase the wages of workers on tea estates and plantations. *The Women’s Centre* ran gender and workers training programmes. They supported the 1,000 Movement. The day care centre, newspaper and library and campaigns supported the education and rights of women workers.

Regional Total \$573 886

Latin America

In Guatemala CWS supported *Transitions*, a group working with people who have disabilities.

In Haiti *Institut Culturel Karl Lévêque (ICKL)* supported 3 schools for 324 students from local farming

communities. CWS helped fund education advisers to support the teachers and schools, provided books, uniforms, equipment (through a loan scheme in two schools), and subsidised teacher salaries. The schools and communities have been affected by ongoing political crises and the shrinking economy.

In Nicaragua *Consejo de Iglesias Evangélicas Pro-Alianza Denominacional (CEPAD)* worked through the 40 Community Development Committees it trains and supports. CEPAD supported them to implement 49 projects. 457 water filters were distributed to families lacking clean water and 320 farmers (115 women) learnt agroecological methods and on average were eating more diverse foods. 120 young people were trained to provide psychosocial support in their communities, 120 women learnt craft and business skills to improve their livelihoods and 230 women established productive home gardens, some including chickens and pigs.

Regional Total \$40 955

Middle East

In Iraq *Community World Service Asia* provided emergency assistance after an earthquake.

In Lebanon/Jordan/Galilee/Gaza/West Bank (including East Jerusalem), *Department of Service to Palestinian Refugees* worked with Palestinian and Syrian refugees, sometimes including poor communities surrounding the camps. Through primary health care clinics and medical days, they offered access to medical care including psycho-social support to mothers and children.

Over 70,000 people received treatment from its 5 health clinics and 35,000 visits were made to new babies. More than 7000 people now have access to clean drinking water through new pipes. Hundreds of students attend schools and receive training through its various programmes,

Regional Total \$126 914

COMMUNITY DEVELOPMENT AND HUMANITARIAN PARTNERSHIPS WORLDWIDE

JULY 2018 – JUNE 2019



Pacific

In the region the *Pacific Conference of Churches* is carrying out research and education on climate justice. PCC continued to support self-determination for Guam, Maohi Nui (Tahiti), Kanaky (New Caledonia) and West Papua, including at the Pacific Forum, directly with governments, and in the United Nations. Pacific governments are speaking in support of West Papua and expressing concern about serious human rights violations. Actions continue in an effort to stop violence against women and children.

In Aotearoa CWS contributed to the work of *Peace Movement Aotearoa*.

In Fiji the *Social Empowerment Education Programme*

(*SEEP*) undertook further Disaster Preparedness training in rural villages and developed a new programme *Go Organic! Grow Organic!* to be launched on 1 July.

In Timor Leste CWS supported the education programme of the Dominican sisters.

In Tonga the *Tonga Community Development Trust Ama Takiloa* continued to run 300 local women's groups and repair damaged rainwater systems, reestablished community and home gardens, and started livestock home programmes following Cyclone Gita.

From West Papua CWS supported the visits of two West Papuans.

Regional Total \$50,313



International

As a member of the ACT Alliance CWS contributed core funding to its work.

Total \$7,066

Appraisal, Monitoring and Evaluation

CWS visited Cambodia, Fiji and the Middle East as well as attending the ACT Assembly in Sweden. Staff attended meetings with the Ministry of Foreign Affairs and Trade and the NGO Disaster Relief Forum of which it is a member. Reports on these visits and other evaluations were considered by the International Programmes Working Group on behalf of the CWS Board.

Total \$16,449

Total Programme Funding \$984,447

CHRISTIAN WORLD SERVICE

SUMMARY STATEMENT OF

FINANCIAL PERFORMANCE

JULY 2018 – JUNE 2019

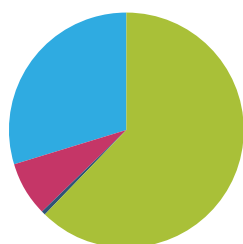
INCOME

| | |
|--|---------------------|
| Christmas Appeal | \$ 349,719 |
| Regular Appeals | \$ 133,289 |
| General Donations | \$ 192,902 |
| Designated Donations - Development (including Gifted, Operation Refugee) | \$ 94,425 |
| Bequests | \$ 116,655 |
| Designated Donations - Emergency | \$ 188,248 |
| Grants (Church and Trust) | \$ 37,280 |
| Government Funds | \$ 149,651 |
| Interest | \$ 52,583 |
| Total Income | \$ 1,314,752 |

EXPENDITURE

| | |
|--|---------------------|
| International Programmes Funding | \$ 1,054,604 |
| Education and Relationships | \$ 8,215 |
| Promotions | \$ 128,854 |
| Coordination (including all staffing costs and depreciation) | \$ 501,852 |
| Total Expenditure | \$ 1,693,525 |
| Excess of Income over Expenditure | (\$ 378,773) |

HOW WE USED OUR INCOME 2018-19



- International Programmes 62.3%
- Education and Relationships 0.5%
- Promotion - Telling Our Stories 7.6%
- Coordination (all staff costs) 29.6%

This summary is taken from the statement of accounts ready for audit. The audited accounts will be available after they have been accepted by the Annual General Meeting.

CHRISTIAN WORLD SERVICE AT WORK

JULY 2018 – JUNE 2019



Christian World Service is the development, justice and aid organisation of churches in Aotearoa New Zealand. The primary objects for which the Trust is established are:-

- (a) to support groups around the world who are working to overcome poverty and injustice in their own communities;
- (b) to respond effectively and efficiently to emergency situations around the world;
- (c) to encourage people in Aotearoa New Zealand to understand the causes of poverty and injustice and participate in action to overcome them;
- (d) to carry on any other charitable object which the Christian World Service Board considers would directly or indirectly advance the charitable objects of the Trust.

Working with partner churches

- › Anglican Church in Aotearoa, New Zealand and Polynesia
- › Methodist Church of New Zealand
- › Presbyterian Church of Aotearoa New Zealand
- › Religious Society of Friends (Quakers)
- › Christian Churches New Zealand

actalliance  **CHSAlliance**

CWS is a member of the ACT Alliance (Action by Churches Together), a coalition of 151 churches and faith-based organisations that work together in humanitarian assistance, advocacy and development in over 125 countries. Help is provided regardless of religion, politics, gender, sexual orientation, race or nationality and to the highest international codes and standards. CWS works within ACT Alliance policies. CWS is an associate member of the CHS Alliance.

Our Values

- › We believe the provision and enjoyment of the basic necessities for living a decent, just and humane life is God's will for all humankind.
- › Our task is to work with our partners to change those structures and systems, which imprison human beings in poverty and injustice.
- › We are committed to giving special attention and support to the struggles of children and young people.
- › We believe it is critical to listen carefully to our partners before undertaking any action or programme and to learn from the networks that we are involved in. This is a continuing process of working together to change our world.
- › In times of natural and human created disasters, CWS provides a way for New Zealanders to respond with compassion and appropriate action.
- › We believe that transformative change cannot occur unless we are prepared to stand alongside our partners and speak out on the issues and concerns that affect their lives.
- › We support people of all ethnicities, religious beliefs, gender and race.



CWS is a member of the Council for International Development and has made a commitment to the CID Code of Conduct. The Code requires members to meet high standards of corporate governance, public accountability, and financial management.



CWS is an accredited Living Wage Employer.

Christian World Service wants all people to have food, water, dignity, justice and lives free of violence. We are committed to tackling the causes of poverty as well as its effects. We take on global issues like climate change, violence against women and poverty. We work with committed local partners in over 20 countries to strengthen communities, and cope with challenges like climate change, conflict and the loss of livelihoods. They are supporting poor people to set up businesses, practise eco-agriculture and influence the decisions that affect their lives. When disaster strikes, they know who needs help first and how to make it happen. Poor people can rely on our partners for the long term support money can't buy.

- We do not parachute into a community but work through strong long term partnerships.
- We work in partnership with local groups who are the experts and the activists.
- We work at the grassroots with vulnerable and marginalised people.
- We trust the wisdom of the local community to know what is needed and how best to do it.
- We support self-determination and the role of women in development.
- We share their stories and concerns with New Zealanders so we can look after each other.

CWS welcomes feedback on its operations. If you have specific questions or feedback about our work, please contact the National Director at: cws@cws.org.nz.

Complaints may be addressed to "The Complaints Focal Person" and mailed care of CWS or emailed to: complaints@cws.org.nz. For complaints in relation to the CID Code of Conduct, contact code@cid.org.nz or find more details about how to make a complaint at www.cid.org.nz/about-2/code-of-conduct/.

Photography by: ACT Alliance/Paul Jeffrey and Simon Chambers, CEPAD, Centre for Community Solidarity, Maridi Service Agency, Rob Wayne, SAND, Trish Murray.

CWS is registered with the Charities Commission. Our registration number is CC22288.

National Office:

PO Box 22652, Christchurch 8140 | 0800 74 73 72 | cws@cws.org.nz | www.cws.org.nz

