



2016 – 2017

ANNUAL REVIEW

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CWS
action against poverty
actalliance

CHRISTIAN WORLD SERVICE ANNUAL REVIEW

JULY 2016 – JUNE 2017



“THE CENTRE FOR COMMUNITY SOLIDARITY AND ISINGIRO COMMUNITIES THANK CWS AND ALL OF YOU FOR YOUR EFFORTS, THE LOVE, CARE AND CONCERN YOU HAVE FOR THIS PROGRAMME THAT HAS INSPIRED HOPE FOR A BETTER FUTURE, PROVIDED GOOD HEALTH, INCREASED PRODUCTIVITY AND EMPOWERED [FAMILIES OF HIV AND AIDS ORPHANS] TO SURVIVE IN THESE DIFFICULT CONDITIONS.”

CHARLES RWABAMBARI, COORDINATOR, UGANDA

I continue to be inspired by the work of our partners across the world. CWS supported 28 partners working with some of the most vulnerable communities in 25 countries. From people fleeing conflict in Syria, surviving conflict and drought in South Sudan, to ensuring rubbish collectors in south India receive the minimum wage they are entitled to by law, CWS partners are standing with people who need help most.

The new Health and Safety regulations with their focus on risk management rather than the previous hazard management approach provided an opportunity to update policies and practice. This year we adopted the Child Safeguarding Policy, which formally affirms our commitment and accountability to the safety and rights of children. The new Complaints Policy enables stakeholders to raise concerns and provide feedback, and receive an effective and efficient response.

Our Supporters give to CWS in so many different ways, always positively and with generosity. Thank you so very much. We could not support the work of our overseas and New Zealand partners seeking to end poverty without you.



**CHAIRPERSON OF THE CWS BOARD
ALISON MACCOLL**

Acknowledgements

CWS acknowledges with thanks those who have supported and contributed to our work over the past year. We would particularly like to thank Rev Carole Hughes for preparing the worship resources for the Christmas Appeal. We are grateful for the on-going cooperation from the Anglican Mission Board, Global Missions of the Presbyterian Church, Mission and Ecumenical of the Methodist Church, and Quaker Peace and Service.

Special thanks to Luxons Advertising, Marcus Thomas Design, Meta Digital and Wickliffe NZ (now SpectrumPrint).

Without the dedicated effort of our mail out and office volunteers, Board and Advisory Group members and many advocates and supporters throughout the country, we could not do what we do.

We have seen the world become a lot more fragile over the last year. In a very short period, the hard work of people and years of careful community development were lost to drought in East Africa and Hurricane Matthew in Haiti. Violence and inequality between people have intensified conflict over resources in small coastal villages in south India and within nations like South Sudan. Record numbers of refugees put pressure on land and host communities for want of peace.

The plight of refugees and other displaced people has been top of the CWS agenda. In its second year, Operation Refugee proved a successful new fundraising initiative for Syrian refugees and an opportunity to focus on our global responsibility for the 65.6 million people who have fled their homes.

The highlight for me was a February visit to the state of Tamil Nadu, south India to learn about the truly inspirational work of our partners. They have won greater recognition of rights and improved incomes for some of the most marginalised communities through skill and hard work. I was often told that such outcomes would not have been possible without the support of CWS.

CWS is grateful to donors, partner churches, volunteers and local partners who have worked together over the last year. With this support, we have been able to give hope to poor and vulnerable people.



**NATIONAL DIRECTOR
PAULINE MCKAY**

Case Study: Winning Rights for Rubbish Collectors

Rubbish collectors or scavengers in India's Tamil Nadu state are better off thanks to the work of CWS partner SAND (Social Action for New Development). Scavengers are at the bottom of India's caste system and often do unsafe and unsanitary work, clearing up after celebrations and cleaning toilet areas. SAND works with the Scavengers Association, which they set up to improve working conditions, salaries and schooling for their children. In Tamil Nadu, scavengers working for local councils received different rates of pay.

Legislation passed in 1993 banned manual scavenging, the occupation of an estimated 1.3 million people most of whom are women. When further legislation was passed awarding them the minimum wage in 2013, SAND used India's Right to Information Act to force the state government to implement the pay rate with back pay for all scavengers in the district. In two villages, administrators tried to cheat them out of the arrears by claiming it as house tax – something SAND stopped. They have negotiated for payment to be made directly to the scavengers and for 58 children in five villages to receive government scholarships to attend school.



Pauline met with members of the Scavengers Association accompanied by SAND staff.

HIGHLIGHTS



Successful Operation Refugee with 140 participants who raised more than \$55,000 for Syrian Refugees.



CWS made a grant of \$17,206 to the Christian Council of Sierra Leone for vocational training to Ebola survivors who had no other means of support.



CWS visited partners in India, Israel, Jordan, Lebanon, Palestine, and Uganda, and met with the director of MSA from South Sudan.



Peer to peer relief after severe flooding in Sri Lanka. CWS sent \$6,900 to Monlar so its members had tools and resources to help affected small farmers.



CWS raised \$42,906 for ICKL's relief efforts in Haiti after Hurricane Matthew.



Donors gave \$423,437 to the 71st Christmas Appeal.

CHRISTIAN WORLD SERVICE STRATEGIC REPORT

JULY 2016 – JUNE 2017

CWS has a global vision of a world free from poverty and injustice. This report covers the second year of the current strategic plan.

1. Partners: Our engagement with worldwide partners fulfils our vision

CWS supported 28 partners undertaking work within poor and vulnerable communities and providing humanitarian assistance in 25 countries.

During the year International Programmes member and consultant Rob Wayne visited the Centre for Community Solidarity in southern Uganda and a number of the local associations of caregivers with whom they work. He also met Wadalla Peter, Director of South Sudanese partner, the Maridi Service Agency. Wadalla had braved nine military checkpoints to meet him in Kampala. Rob reported on their work at the 2016 Supporters' Council held in Auckland. Pauline McKay visited five partners in India working with Dalits, Tribal people and fisherfolk to improve their livelihoods and access to essential human rights. Trish Murray visited the Department of Service to Palestinian Refugees working in East Jerusalem, Gaza, Jordan, Lebanon and the West Bank, part of a New Zealand Government contract.

CWS hosted the General Secretary of the World Council of Churches, Rev Dr Olav Fyske Tveit when he visited Christchurch in October.

2. Maintaining the Organisation: Sufficient capacity, skilled capability, good practice and integrity depicts our organisation

Long-serving Board member Graeme Nicholas retired after 13 years on the CWS Board, including as convenor and chair. He gave generously of his time and expertise, especially during the restructuring in 2011. Lyndsay Jacobs stepped down as the appointee of the Christian Churches. Claire Hart from Auckland and Rev Dr Jenny Dawson (from the Supporters' Council) were appointed to the Board. Ian Lothian and Luis Arevado joined the Staffing Committee, and Edwin Boyce the Finance

Committee. The Board adopted a Child Safeguarding Policy and Complaints Policy and updated our Health and Safety Policies and Practices in line with new legislation. CWS is an observer at the National Dialogue on Christian Unity.

3. Income and Finance: Resource and support programmes that realise our vision of a world free of poverty and injustice

In its second year, Operation Refugee raised \$55,000, a 67% increase on the previous year. 140 people took part in the two or five day challenge to raise funds for Syrian refugees. 43% of participants were under 20 years of age. For the first time schools took part, and there were teams from each of our partner churches.

In 2017 CWS established a Capital Fund to channel donations and bequests to increase interest income for CWS programmes around the world.

Thanks to our donors and supporting churches, the 2016 Christmas Appeal "Give Us Hope" exceeded budget. It remains the cornerstone of fundraising efforts. Gifted, regular giving, seasonal and emergency appeals funded the work of CWS.

CWS was grateful for a \$99,714 grant from the New Zealand government for work with Syrian refugees in Jordan. CWS sent emergency funding to partner ICKL to help communities devastated by Hurricane Matthew in the south of Haiti. Donors to the South Sudan Appeal enabled Maridi Service Agency to assist some of the many people displaced by poverty and conflict.

CWS received significant contributions from the Christchurch Diocese, David Ellison Trust, Ecoworkshop Ltd, Quaker Peace and Service, the Quaker Yearly Meeting, Snowden Watts Trust, Williams Walters Trust, the Prince Albert Trust, the Special Project of the Methodist Women's Fellowship and Presbyterian Women of Aotearoa, the World Day of Prayer and the Methodist Connexion.



4. Advocacy and Education: Advocacy and education for justice and peace sustain our purpose

The situation for people living in the Middle East was the primary focus during the year. At the conclusion of New Zealand's term on the United Nations Security Council, CWS welcomed the passage of UN Security Council Resolution 2334 reminded the international community of the need for increasing efforts for peace in the Middle East. In a letter to then Foreign Minister Murray McCully, Pauline passed on a message from Constantine Dabbagh retired executive director of CWS partner the Department of Service to Palestinian Refugees Gaza. Constantine wrote in 'appreciation and gratitude... for the firm stand of New Zealand... on the issue of the illegal establishment of Israeli settlements in the Occupied Palestinian territories'.

During the year, the director met with a number of MPs to discuss the Sustainable Development Goals adopted in 2015 and other matters relating to the government's aid programme. There was growing support for the campaign for self-determination for West Papua which CWS has long supported.

5. Telling our stories: By sharing our stories and our mission we inspire and engage New Zealanders

CWS was pleased to host Rev. François Pihaatae General Secretary of the Pacific Conference of Churches who addressed a public meeting in Auckland in November. He spoke on a number of issues facing the Pacific including climate change, self-determination for West Papua, Kanaky (New Caledonia) and Maohi Nui (Tahiti) and the lasting impact of nuclear testing in the region. The event was covered by Radio New Zealand.

CWS contributed regular articles to partner church publications and through website and social media. The website was upgraded thanks to a grant from the Prince Albert Trust Media and Communications Fund of the Methodist Church.

CWS prepared worship and other resources for Peace Sunday, the Christmas Appeal and Refugee Sunday to encourage theological reflection on its work. The monthly CWS Update covering information and reports from partners and other concerns was distributed electronically. Staff in particular the National Director and Relationships Coordinator spoke regularly in parishes and to church courts.

Bequests

Our grateful thanks for bequests left by Alan Russell, Richard Chandler, the Houghton Estate, Shona M Herron, Daphne Penny, Elaine Leadley, Albert McCracken, Lesley Horrell and Carol Cree. Special thanks to those who made donations in memory of those who died.



COMMUNITY DEVELOPMENT AND HUMANITARIAN PARTNERSHIPS WORLDWIDE

JULY 2016 – JUNE 2017

Africa

In Sierra Leone the *Council of Churches in Sierra Leone* provided vocational training programmes for 40 young survivors of the Ebola virus who did not have skills or could not get employment because of the stigma and provided start-up materials for graduates.

In South Sudan the *Maridi Service Agency* worked hard to improve livelihoods and educational opportunities in a very fragile country. A total of 483 students attended the Bimongo and Geroze Nursery Schools and Maridi High School, now accredited by the government. 27 students received scholarships from MSA, 59 girl students received financial support from the government to attend High School, and 261 sat end of the year exams. MSA provided career guidance to 570 students across 3 high schools and used Maridi FM to promote education and other community messages, reaching 19,500 people. 114 students trained in computing, hairdressing, mechanics and driving, and 3 young farmer groups improved farming skills under their guidance. At its HIV and AIDS clinic, MSA referred 26 of 1,593 clients tested for HIV for treatment, and continued its education programme. Support and training was given to 159 women displaced by the conflict to start vegetable gardens and set up small businesses - 25 received startup capital.

In Uganda the *Centre for Community Solidarity* continued to work with families caring for HIV and AIDS orphans. CWS contributed part funding for 45 new water tanks – built by CCS and local people. The Isingiro District financed an additional 10 tanks after meeting with Rob Wayne from CWS. CCS supports 25 local associations of caregivers, training them in conservation farming, HIV and AIDS awareness, and improved hygiene and sanitation practices. 17 of 54 people tested after counselling were identified as HIV positive and referred for treatment. CCS organised apprenticeships in hairdressing, sewing and crochet, bicycle and motorbike repair, brick making, carpentry and joinery for some orphans unable to afford high school.

Regional Total \$87,164

Asia

In South India, the *Social Action for New Development* ran 110 training events for 1,781 grassroots people on agroecology, land records, local democracy, health and education. They ran 18 training events for local government members, human rights defenders and trainers for their programmes. Families received land and other government entitlements, drinking water for 10 villages and repaired streetlights in another 28 thanks to their efforts. Advocacy with the Scavengers Association ensured scavengers in five villages were paid at the correct rate and received back pay.

Neythal continued its coastal monitoring programme to advocate for and protect the livelihoods of fisherfolk, and improve the place of women and children. Around 3,000 college students took part in a number of training events organised by *EKTA* to explore gender issues and life skills. More than 5,000 villagers attended 60 meetings ahead of panchayat or local council elections to promote women candidates and their issues. Ten child marriages were stopped. The child sex ratio continues to fall in India – in 1991 there were 945 girls for every 1,000 boys aged 0-6 years but in 2011 there were 918 girls.

Through a variety of training programmes *Women Development Resource Centre* reported improved benefits for Dalit and Tribal women and children now working in sangams or groups. With 26,531 members it has helped access government entitlements, improved the status and participation of women, and improved income and savings. The *Human Rights Foundation* reported lobbying efforts had increased seats in local government reserved for women from 33% to 50%. They had won 50 days extra work for the unemployed, on top of the existing 100 days guaranteeing them more income. Local elections had been postponed but they continued to train and produce materials for members and assist them in getting the information necessary to make good decisions especially for women, Tribal people, and Dalits.



In Nepal *ACT Alliance Nepal* helped over 3,000 households with water, sanitation, shelter, emergency preparedness training, establishing new family livelihoods and psychosocial care.

In the Philippines *Developers Foundation* established a farmers' market run by a local committee to improve income and the local economy, planted nearly 50,000 trees and root crops to replace those lost in Typhoon Haiyan, and trained locals in disaster preparedness and on climate change.

In Sri Lanka *Devasarana* helped 47 Tamil families in 5 villages badly affected by the civil war establish poultry and beekeeping enterprises as well as providing them with plants and tools. Drought and severe rains made life difficult for the small farmers with whom they work. HIV and AIDS support reached 662 people who were addicted to drugs. Cultural exchanges are important for peacemaking in a deeply divided country. The *Movement for Land and Agricultural Reform (Monlar)* established 8 People's Planning Forums at the province level. The forums have initiated research, campaigns on local concerns like agricultural and marine land grabbing, and held trainings including on gender issues. The *Women's Centre* trained 220 workers on labour rights, leadership skills, self-defence and gender issues. 7 groups were formed to campaign for salary increments. 16 children of women workers attend the day care centre with trained staff. Library use has dropped as workers have less time and use electronic devices. There is growing interest in their newspaper *Shramika* in Tamil and Sinhala. The Centre encouraged closer understanding between Tamil and Sinhala workers, helping to breakdown decades of racism.

Regional Total \$455,027

Latin America

In Ecuador *ACT Alliance* helped families recover livelihoods and provided psychosocial support after major aftershocks.

In Guatemala and Peru in partnership with Trade Aid, support was given to coffee producers.

In Haiti *Institut Culturel Karl Lévéque (ICKL)* supported educational advisers for rural schools, provided books, uniforms, equipment, and subsidised teacher salaries. A major focus was on helping 2,500 families with food, water purification tablets, leaflets on cholera threat, seeds, and house repairs following Hurricane Matthew in October.

In Nicaragua *Consejo de Iglesias Evangélicas Pro-Alianza Denominacional (CEPAD)* trained 124 young people in psychosocial care to lead local community care groups. CEPAD worked with 40 new Community Development Committees on 68 projects to enhance livelihoods. Their horticultural staff trained 160 leaders who passed on conservation gardening skills to 640 members. They established 40 local nurseries and 57 microdams to improve production – however, some members lost up to 75% of their first crops because of a severe drought. 148 women were trained in craft, small business skills and in food production to improve family livelihoods. 200 women established home gardens with 15 varieties of fruit and vegetables improving family nutrition.

Regional Total \$86,684



COMMUNITY DEVELOPMENT AND HUMANITARIAN PARTNERSHIPS WORLDWIDE

JULY 2016 – JUNE 2017

Middle East

In Iran *Community World Service Asia* provided relief support for Iraqi refugees sheltering in Iran.

In Palestine/Lebanon/Jordan/Israel *Department of Service to Palestinian Refugees* provided support to Palestinian and Syrian refugees for primary health care clinics to preschools and vocational training programmes. Primary health care in Gaza's three clinics was provided to 10,481 families, 3,552 women and 1,468 children received psychosocial support and 210 students were enrolled in vocational training. The *Palestinian Medical Relief Societies* trained health workers in Gaza and the West Bank.

In Jordan/Lebanon *DSPR* provided health, education and relief to refugees from Syria. In Jordan, free clinics provided healthcare to 2,199 Syrian and 2,298 Palestinian refugees. With matching funding from the New Zealand government 640 Syrian women received psychosocial support, 16 children's forums were established for 640 children, 1,120 Syrian women received training in gender-based violence, and training workshops were held promoting education for girls and teaching small business skills. In addition, 600 food parcels and 1,400 packages of infant clothing were distributed. Funds paid for 600 Syrian patients to receive follow up medical treatment.

In Yemen *ACT Alliance* expanded a water, sanitation and hygiene programme focusing on new mothers.

Regional Total \$413,615

Pacific

In the region the *Pacific Conference of Churches* ran the first advocacy workshop on women's human rights for male church workers, and continued its education and advocacy work on climate change, self-determination for Maohi Nui (Tahiti), Kanaky (New Caledonia) and West Papua. Over 3,000 people attended a production using the arts to highlight regional issues.

In Timor Leste the Dominican Sisters improved the Hera farm, which supports young students.

In Tonga the *Tonga Community Development Trust Ama Takiloa* programme assisted 259 local groups across the islands. Assistance to improve marketing plans for cultural goods and the sale of produce significantly improved income for some families.

In Vanuatu *ACT Alliance* ensured lessons learned from the review were incorporated into planning for future disaster response and their ongoing programme.

Regional Total \$64,790

In Aotearoa/New Zealand CWS contributed to the advocacy work of *Peace Movement Aotearoa* and for the *Kailakuri Health Care New Zealand Link Project* for the writing of a biography.

Total \$3,000

International

As a member of the *ACT Alliance* CWS contributed core funding and supported the ACT Alliance Rapid Response Fund. As an associate member of the *Core Humanitarian Standard* CWS promoted better outcomes for beneficiaries in humanitarian response.

Total \$7,412

Appraisal, Monitoring and Evaluation

CWS visited *Centre for Community Solidarity* in Uganda and met with the Director of the *Maridi Service Agency*, South Sudan. The International Programmes Coordinator participated in the *DSPR* Roundtable in Jordan and visited Palestinian and Syrian refugee programmes in East Jerusalem, Gaza, Jordan, Lebanon and the West Bank. Staff attended meetings with the Ministry of Foreign Affairs and Trade and the National Disaster Relief Fund of which it is a member. Reports on these visits and other evaluations were considered by the International Programmes Working Group on behalf of the CWS Board.

Total \$16,661



CHRISTIAN WORLD SERVICE

SUMMARY STATEMENT OF

FINANCIAL PERFORMANCE

JULY 2016 – JUNE 2017

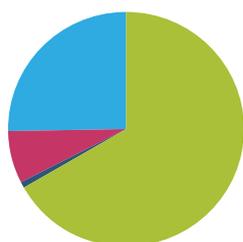
INCOME

Christmas Appeal	\$ 423,437
Regular Appeals	\$ 190,194
General Donations	\$ 146,636
Designated Donations - Development (including Gifted, Operation Refugee)	\$ 224,257
Bequests	\$ 160,893
Designated Donations - Emergency	\$ 216,801
Grants (Church and Trust)	\$ 56,557
Government Funds	\$ 218,297
Interest and Rent	\$ 29,386
Total Income	\$1,666,458

EXPENDITURE

International Programmes Funding	\$ 1,131,052
Other (including AME)	\$ 15,934
Education and Relationships	\$ 9,715
Promotions	\$ 120,325
Coordination (including all staffing costs and depreciation)	\$ 431,084
Total Expenditure	\$ 1,708,110
Excess of Expenditure over Income	(\$41,652)

HOW WE USED OUR INCOME 2016-17



- International Programmes 66%
- Education and Relationships 1%
- Promotion - Telling Our Stories 7%
- Coordination (all staff costs) 25%

This summary is taken from the full statement of accounts prepared for audit. The full audited accounts and annual review will be available after they have been accepted by the Annual General Meeting.

CHRISTIAN WORLD SERVICE AT WORK

JULY 2016 – JUNE 2017



Christian World Service is the development, justice and aid organisation of the member churches in Aotearoa New Zealand. The primary objects for which the Trust is established are:-

- (a) to support groups around the world who are working to overcome poverty and injustice in their own communities;
- (b) to respond effectively and efficiently to emergency situations around the world;
- (c) to encourage people in Aotearoa New Zealand to understand the causes of poverty and injustice and participate in action to overcome them;
- (d) to encourage theological reflection on the work of Christian World Service and to foster spiritualities which sustain people in their struggle;
- (e) to carry on any other charitable object which the Christian World Service Board considers would directly or indirectly advance the charitable objects of the Trust.

Working with partner churches

- › Anglican Church in Aotearoa, New Zealand and Polynesia
- › Methodist Church of New Zealand
- › Presbyterian Church of Aotearoa New Zealand
- › Religious Society of Friends (Quakers)
- › Christian Churches New Zealand



The new farmers' market in Aklan province built by local Filipinos with funds from CWS.

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CWS is a member of the ACT Alliance (Action by Churches Together), a coalition of 146 churches and faith-based organisations that work together in humanitarian assistance, advocacy and development in over 100 countries. Help is provided regardless of religion, politics, gender, sexual orientation, race or nationality and to the highest international codes and standards.



CWS is an associate member of the CHS Alliance (merged with Humanitarian Accountability Partnership), and a member of the National Disaster Relief Forum, the Council for International Development, and the Fair Trade Association of Australia New Zealand. CWS adheres to the CID Code of Conduct.



CWS is an accredited Living Wage Employer.

CWS welcomes feedback on its operations. If you have specific questions or feedback about our work, please contact the National Director at cws@cws.org.nz. Complaints may be addressed to "The Complaints Focal Person" and mailed care of CWS or emailed to: complaints@cws.org.nz.

CWS works within ACT Alliance policies and adheres to the CID Code of Conduct. If you are not satisfied with our response, contact code@cid.org.nz or find more details about how to make a complaint at www.cid.org.nz/about-2/code-of-conduct/.

Christian World Service wants all people to have food, water, dignity, justice and lives free of violence. We are committed to tackling the causes of poverty as well as its effects. We take on global issues like climate change, violence against women and poverty. We work with committed local partners in 25 countries to strengthen communities, cope with challenges like climate change, conflict and the loss of livelihoods. They are supporting poor people to set up businesses, practise eco-agriculture and influence the decisions that affect their lives.

When disaster strikes, they know who needs help first and how to make it happen. Poor people can rely on our partners for the long term support money can't buy. We do not parachute into a community but work through strong long term partnerships. We work in partnership with local groups who are the experts and the activists. We work at the grassroots with vulnerable and marginalised people. We trust the wisdom of the local community to know what is needed and how best to do it. We support self-determination and the role of women in development. We share their stories and concerns with New Zealanders so we can look after each other.

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